



***CONTOUR***  
***LX-G***  
**User Guide**

**GNI** Netcom, Inc.

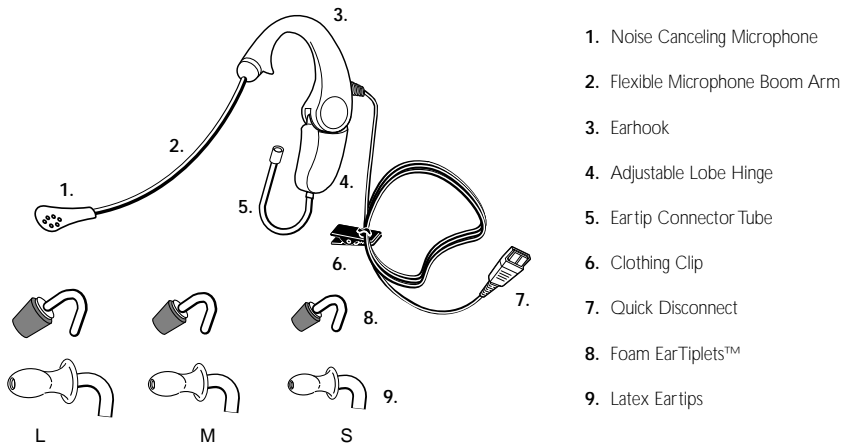
## Introduction

Congratulations on your purchase of the GN Netcom Contour LX-G headset. This guide contains instructions for the Contour LX-G headset. To derive maximum benefit from this product, please take a few minutes to review this user's guide.

If after reviewing this guide you have any questions concerning the Contour LX-G headset, please call your distributor or contact GN Netcom, Inc. Customer Service at 800-826-4656.

## Contour LX-G Components

Figure 1



## Contour LX-G

### Eartip Installation

The Contour LX-G can be fitted with a choice of eartips and eartip sizes. Three sizes each of soft latex eartips, for noisy environments, and GN Netcom exclusive foam EarTiplets™, for moderate noise environments are provided. Select a size that fits comfortably in the ear canal opening. Never use an eartip that can be inserted into the ear canal or one that is smaller than that which fits comfortably into the ear canal opening.

To install an eartip, use a twisting motion to slide the eartip tube onto the headset connector (see Figure 2). Your headset is now ready to wear.

### Wearing

To wear the Contour LX-G headset, pivot the earhook behind your ear so that the saddle of the hook rests on the top of your ear. With your thumb, close the ear lobe hinge until it is snug, secure and comfortable to wear, but not tight on your ear (see Figure 3). Finally, insert the eartip into your ear canal.

Refer to the Microphone Positioning section for additional information.

### Changing Ears

To accommodate left or right ear wearing styles, rotate the microphone boom 180° so that the side of the microphone marked with an F is facing towards you. Also rotate the eartip tube 180° so that it comfortably rests in the outer ear (see Figure 4). Do not force the microphone boom beyond the built in stops!

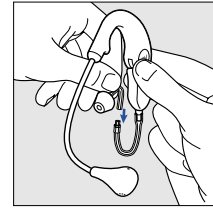


Figure 2  
LX-G Tube Assembly

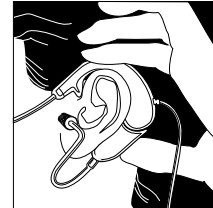


Figure 3  
Contour LX-G Wearing

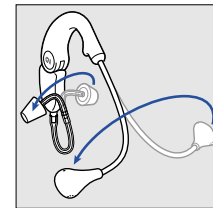


Figure 4  
Changing Ears

## Microphone Positioning

To take advantage of the noise canceling qualities of the microphone, position the Contour LX-G headset with the flat side of the microphone, marked with an F, facing you. The microphone boom should be adjusted so that the microphone is approximately one finger width away from your lower lip (see Figure 5).

The Contour LX-G has a flexible boom that can be reshaped until the microphone is correctly positioned in front of your mouth. One hand should grasp and steady the receiver end of the boom. The other hand can then flex the boom (see Figure 6).

CAUTION: Never forcefully rotate the microphone boom past its stop point in the receiver assembly!

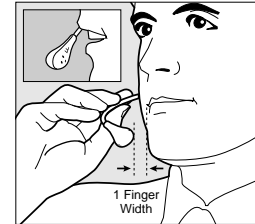


Figure 5  
Microphone Positioning

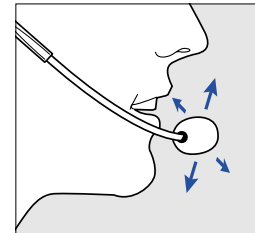


Figure 6

## Clothing Clip

The clothing clip should be fastened for comfortable wearing (see Figure 7). It is designed to prevent the weight of the cord from dislodging the headset. Position the clip conveniently on your clothing. To reduce excess slack, reposition the clip by sliding it up and down the cord.

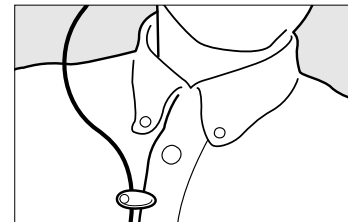


Figure 7  
Clothing Clip

## Connecting to Your Telephone

An amplifier is often needed to connect the headset to the telephone or telephone system. For these applications, the headset is equipped with a Quick Disconnect plug which mates to a Quick Disconnect jack on the amplifier. Follow the instructions supplied with the amplifier to connect the headset and amplifier to your telephone or telephone system (see Figure 8).

Some telephones do not require amplification. For these applications the headset is equipped with a cable with a modular plug on the end. The modular connector plugs directly into a headset port (modular jack) on the telephone or console. The modular plug cable also has a mated Quick Disconnect assembly (see Figure 9).

Disconnecting at the Quick Disconnect allows you to move around without having to remove your headset. If you are on a call, disconnecting at the Quick Disconnect effectively puts the other party on hold until you return.

## Maintenance

The foam covers on the receiver and microphone can be washed in mild soap and water. Replacement covers are available from your GN Netcom distributor.

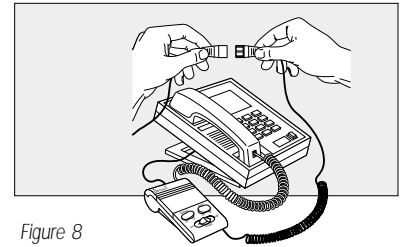


Figure 8  
Amplified Configuration

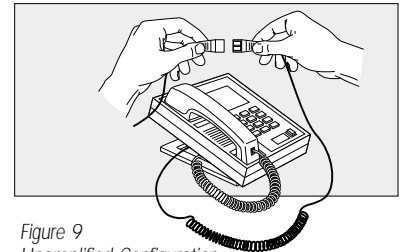


Figure 9  
Unamplified Configuration

## Cautionary Notes to Computer Users

When using any headset with a computer, care should be taken in dry or low humidity environments to protect the user from electrostatic discharge from the monitor (CRT). Computer monitors can induce a substantial electrostatic charge when turned on or off, or when there is a power failure, and the resulting electrostatic discharge can be passed through the headset to ground.

A user in close proximity to or touching the computer may feel a common “shock” sensation, similar to touching a doorknob after walking across a carpet, causing no harm to the user. This discharge is entirely due to the computer monitor; the headset is merely the shortest path to ground.

To minimize the possibility of electrostatic discharge through the headset, you can:

- Use a grounded screen in front of the monitor.
- Use static dissipative wrist straps.
- Increase the relative humidity in the room to 60% or more.
- Install static dissipative carpets or floor coverings (anti-static sprays can be helpful).
- Remove the headset before turning the computer on or off.

GN Netcom, Inc. Profile headsets meet all OSHA, UL, FCC and CSA standards.

## FCC Notice to Users

Upon request only, you must notify your telephone utility company (telco) of your intention to install or permanently remove an FCC Part 68 registered device or system. Include the FCC Registration Number and the Ringer Equivalence Number (REN) located on the amplifier label.

The telco has the right to make changes to their network, which may affect the operation of your equipment, provided you are given adequate advance written notice to permit correct operation.

## Warranty

GN Netcom, Inc. warrants these products against all defects in material and workmanship for a period of two years from the date of original purchase. The conditions of this warranty and our responsibilities under this warranty are as follows:

- The warranty is limited to the original purchaser.
- The warranty is void if the serial number, date code label or product label is removed, or if the product has been subject to physical abuse, improper installation, modification, or repair by unauthorized third parties.

- The responsibility of GN Netcom, Inc. under this warranty shall be limited to the repair or replacement of the product at the sole discretion of GN Netcom, Inc.
- Any implied warranty on GN Netcom, Inc. products is limited to two years from the date of purchase on all parts, including the cords and connectors. Specifically exempt from warranty are limited-life consumable components subject to normal wear and tear, such as microphone windscreens, ear cushions, ear tips, decorative finishes, batteries, and other accessories. GN Netcom, Inc. is not liable for any incidental or consequential damages arising from the use or misuse of any GN Netcom, Inc. product.
- A copy of your receipt or other proof of purchase is required. Without proof of purchase, your warranty is defined as beginning on the date of manufacture as labeled on the product.
- This warranty gives you specific legal rights and you may have other rights which vary from state to state.

Unless otherwise instructed in the User Guide, the user may not, under any circumstances, attempt any service, adjustments or repairs on this unit, whether in or out of warranty. It must be returned to the factory or authorized service agency for all such work.

## To Obtain Service

For customer service and technical support, call GN Netcom, Inc. at 1-800-826-4656.

If it becomes necessary to send a unit in for repair, it is not necessary to call for a Return Material Authorization (RMA) number, as one will be assigned upon receipt of the package at the factory.

Ship the product in a suitable shipping container, fully insured and with the shipping charges prepaid. Include the following with the product:

- Your name, company name, address and telephone number.
- A description of the problem.
- A copy of the receipt or other proof of purchase (without proof of purchase, your warranty will be defined as beginning on the date of manufacture as labeled on the product).

Or, for out of warranty products:

- A purchase order which authorizes repair.

In warranty products are warranted for one year from the repair date or for the remainder of the original warranty period, whichever is longer. Out of warranty products will be repaired or replaced at the prevailing charge and carry a one year warranty from repair date.

GN Netcom, Inc. will not assume any responsibility for any loss or damage incurred in shipping. Any repair work on GN Netcom, Inc. products by unauthorized third parties voids any existing GN Netcom, Inc. warranty.

### Ship To:

GN Netcom, Inc. • 77 Northeastern Boulevard • Nashua, NH 03062 • 1-800-826-4656

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1-800-826-4656 • [www.gnnetcom.com](http://www.gnnetcom.com)