



What can the Jabra JX10 with Bluetooth® Hub do?

- The Jabra Bluetooth Hub is a Bluetooth enabler for corded desk phones as well as a 'connectivity hub' that primes the Jabra JX10 headset for dual use.
- Once the Bluetooth Hub is connected, the Jabra JX10 headset can be used with both a corded desk phone and a Bluetooth mobile phone.

Does the Jabra JX10 with Bluetooth Hub support remote answerer?

- Yes! To activate this function you need to add a remote answerer (Accessory GN 1000) to the Jabra JX10 with Bluetooth Hub. This allows you to answer calls with the Jabra JX10 without returning to your desk or lifting the handset from the telephone. When a call comes in, the remote answerer sends a tone to the



headset. When the headset is activated, the lifter raises the phone handset off the hook automatically.

If I experience problems setting the Jabra JX10 with Bluetooth Hub up, where can I get help?

- An interactive set-up guide is available on the CD included in the package as well as on www.jabra.com. This presentation demonstrates how to install and set up the Jabra JX10 with Bluetooth Hub.

What can be done if the person on the other end has difficulty hearing me?

- First of all, make sure you have positioned the dial tone switch in the Bluetooth Hub correctly.
- See “adjusting settings with a test call from your desk phone” in the user manual (Resides on the CD included in the package). Also make sure that the microphone volume is set correctly.
- If the person on the other end can’t hear you at all, it is probably the dial tone switch. If your voice is very low for the person on the other end, it is probably due to incorrect setting of the microphone volume. The microphone volume can be adjusted on the Bluetooth Hub. See section “Adjusting settings with a test call from your desk phone” in the user manual (On the CD included in the package) or quick set-up guide.



What can be done if I have difficulty hearing the person on the other end?

- Adjust the volume in the headset using the volume up/down button on the headset. If this is not enough, your desk phone / mobile phone might have a volume function that needs to be adjusted.

I can hear myself when I talk on the desk phone using the headset

- The first time you use the Bluetooth Hub it makes some automatic adjusting of the volume.
- If you continue to hear yourself - your microphone volume level is probably too high. The microphone volume can be adjusted in the Bluetooth Hub. See section “Adjusting settings with a test call from your desk phone” in the user manual (On the CD included in the package) or quick set-up guide.



I cannot hear anything in my headset when using the mobile phone

- Increase the volume on the headset (Or phone).



- As the volume level needed might be different on your deskphone and mobile phone it might be best to adjust the level on the phones.
- Then use the headset volume level adjustments for general adjustments: Ensure that the headset is paired with the mobile phone.
- Make sure that the phone is connected to the headset – if it does not connect either from the phone’s Bluetooth menu or by tapping the answer/end button, follow the pairing procedure (See “Pairing your headset with your mobile phone” in the user manual).

I hear crackling noises when using my headset and mobile phone

- For the best audio quality, always wear your headset on the same side of the body as your mobile phone.

The headset is not working with my desk phone

- Make sure the headset is charged. When you charge your headset the visual indicator on the headset turns green when fully charged.
- Make sure you are within range of the Bluetooth Hub (Up to 10 m line of sight)
- The Bluetooth Hub and the JX10 headset may have lost its pairing. Your Jabra JX10 headset needs to be paired to the Bluetooth Hub (See “How to pair your Jabra Bluetooth Hub and headset” in the user manual). You need to pair your Jabra JX10 headset with the mobile phone again after pairing with the Bluetooth Hub if you would like to use the Voice Dial feature on the mobile phone.

I have changed desks at work. Is it possible to use my headset with another Bluetooth Hub?

- Yes, this is possible. Your Jabra JX10 headset only needs to be paired to the new Bluetooth Hub. Follow the procedure as described in “How to pair your Jabra Bluetooth Hub and headset” in the user manual. You need to pair your Jabra JX10



headset with the mobile phone again after pairing with the Bluetooth Hub if you would like to use the Voice Dial feature on the mobile phone.

Will the Jabra JX10 headset work with other Bluetooth equipment?

- The Jabra JX10 is designed for MultiPoint™ connections, and can hold up to 8 pairings.
- Two connections can work simultaneously e.g.:
 - Desk phone via Jabra Bluetooth Hub and a Bluetooth mobile phone
 - Two Bluetooth mobile phones
 - PC Bluetooth-enabler and Bluetooth mobile phone
 - PC Bluetooth-enabler and Jabra Bluetooth Hub(PC Bluetooth enabler and mobile phone are not included in package)
- It can work with other Bluetooth devices that are compliant with Bluetooth version 1.1 or higher and support a headset and/or hands-free profile.

Is the Jabra JX10 with Bluetooth Hub completely safe to use?

- Yes. The Jabra JX10 with Bluetooth Hub protects against these loud sounds e.g. the high-pitched squeals of a fax machine that may be harmful. Many acoustic experts define acoustic shock as exposure to levels in excess of 135 dB SPL, but even lower can damage the ears. Therefore, the Jabra JX10 with Bluetooth Hub cuts off sounds at 118 dB SPL (RMS).

Can Wi-Fi and the Jabra JX10 with Bluetooth Hub coexist in the same location?

- Yes, the Jabra JX10 with Bluetooth Hub uses adaptive frequency hopping, so that channels that are blocked by Wi-Fi, etc... will not be used – only the free channels are used to ensure good sound quality.



Is radiation from a wireless headset dangerous?

- The Jabra JX10 with Bluetooth Hub employs radio signals in the 2.4 GHz frequency band using the Bluetooth protocol for transmission. The radio wave exposure from the JX10 with Bluetooth Hub is 2.5 mW and well below national standards.

What is DSP (Digital Signal Processing)?

- A digital processor enhances the incoming voice/audio signal and removes sound impurities from noisy environments, mobile phones, etc... Both the Jabra JX10 headset and the Jabra Bluetooth Hub are using DSP.
- headset with the mobile phone again after pairing with the Bluetooth Hub if you would like to use the Voice Dial feature on the mobile phone.