



Plantronics Customer Service Portfolio **Wireless Solutions**

For more than 40 years, customer service centers worldwide have turned to our trusted solutions for clear, precise sound, all-day wearing comfort and mission critical reliability. Learn more about our award-winning business solutions.

SPECIFICATIONS

	Savi 700 Series	CS500 Series ¹
		
Connects to	Desk phone + PC + mobile phone	Desk phone
Recommended for	Customer Service Representatives and Supervisors using multiple audio sources, needing mobility, simplified training and call intervention by multiple headset subscription, and easy hot-desking through interchangeable docking modules	Customer Service Representatives and Supervisors using deskphones needing wireless mobility, with simplified training and call intervention by multiple headset subscription. Mix XD (eXtreme Density) variants to standard ones in high-density environments.
Wearing style/usage	Lightweight convertible: Over-the-ear, Over-the-head, Behind-the-head options; Over-the-ear; Over-the-head (monaural or binaural)	Lightweight convertible: Over-the-ear, Over-the-head, Behind-the-head options; Over-the-ear; Over-the-head (monaural or binaural)
Roaming range	Up to 350 feet ³	Up to 350 feet ³
Wireless frequency	DECT™ 6.0, Bluetooth® v2.1	DECT 6.0 as standard, 900 MHz on XD models (for eXtreme Density)
Audio performance	Narrowband or wideband (configurable)	Narrowband or wideband (configurable)
Hearing protection	SoundGuard® DIGITAL™, SoundGuard® (W730)	SoundGuard DIGITAL (CS510, CS520, and XD variants); SoundGuard (CS530, CS540, CS545, and XD variants)
Microphone noise reduction	Noise-canceling	Noise-canceling
Call control	Call answer/end/flash, mute, volume +/-	Call answer/end, mute, volume +/-
Talk time ⁴	Up to 9 hours (W710, W720); Up to 6 hours (W730) Up to 7 hours (W740) ⁵ ; Unlimited (W745) ³	Up to 9 hours (CS510, CS520 and XD variants); Up to 6 hours (CS530); Up to 7 hours (CS540 and CS540-XD ⁵); Unlimited (CS545-XD) ⁶
Limited warranty	1 year	1 year
Model number	W710 (monaural); W710-M (monaural) ⁵ W720 (binaural); W720-M (binaural) ⁵ W730 (over-the-ear); W730-M (over-the-ear) ⁵ W740 (convertible); W740-M (convertible) ⁵ W745 (convertible + deluxe charging cradle kit) ⁵ ; ^{5/6} W745-M (convertible + deluxe charging cradle kit) ^{5/6}	CS510, CS510-XD, CS510/HL10 ⁷ (monaural, over-the-head) CS520, CS520-XD, CS520/HL10 ⁷ (binaural, over-the-head) CS530, CS530/HL10 ⁷ (over-the-ear) CS540, CS540-XD, CS540/HL10 ⁷ (convertible) CS545-XD (convertible + extra battery and charger) ⁸
MSRP (USD)	\$399.95 (W710, W710-M, W730, W730-M, W740, W740-M) \$421.95 (W720, W720-M) \$449.95 (W745, W745-M)	\$329.95, \$409.95 (CS510 and CS510-XD, CS510/HL10) \$349.95, \$429.95 (CS520 and CS520-XD, CS520/HL10) \$329.95, \$409.95 (CS530, CS530/HL10) \$319.95, \$399.95 (CS540 and CS540-XD, CS540/HL10) \$389.95 (CS545-XD)

Accessories

Accessories for Remote Desk Phone Call Control

Electronic Hook Switch (EHS) Cables

Ideal for phones with electronic hookswitch (EHS) capabilities.

MSRP \$79.95

Multiple model numbers. Please contact us to find the right one for you.



HL10 Lifter

Ideal for phones without electronic hookswitch (EHS) capabilities.

MSRP \$79.95



- For high-density wireless environments consider the CS500 XD Series, our 900 MHz version (North America only). Visit plantronics.com for more information.
- CS540 (behind-the-head), sold separately.
- Features adaptive power, see technology legend.
- Performance dependent on battery and may vary by device.
- Unlimited talk time with deluxe charging cradle kit, comes standard with Savi 745. Available as an accessory with Savi 740.
- Optimized for Microsoft® Lync™ Microsoft OCS 2007.
- Includes HL10 Handset Lifter for remote desk phone call control.
- Unlimited talk time with extra battery and charger, comes standard with CS545-XD. Available as an accessory with CS540-XD.

Plantronics Customer Service Portfolio **Corded Solutions**



SPECIFICATIONS

	EncorePro HW510/520	EncorePro HW530	EncorePro HW540	EncorePro HW710/720
Connects to	PC or desk phone via audio processor or Quick Disconnect cable	PC or desk phone via audio processor or Quick Disconnect cable	PC or desk phone via audio processor or Quick Disconnect cable	PC or desk phone via audio processor* or Quick Disconnect cable
Recommended for	Personnel requiring all-day comfort, first-class audio and reliability	Personnel looking for the lightest and most discreet solution with quality audio and comfort	Enabling personnel to choose their own wearing style from a single product	Personnel requiring ultimate comfort, audio quality and style
Wearing style/usage	Monaural ¹ , binaural	Over-the-ear	Convertible: Over-the-ear, over-the-head or behind-the-head	Monaural ¹ , binaural
Audio performance	Wideband	Wideband	Wideband	Wideband
Hearing protection	SoundGuard®	SoundGuard	SoundGuard	SoundGuard
Microphone noise reduction	Noise-canceling (except Voice Tube models)	Noise-canceling	Noise-canceling	Noise-canceling
Call control	Yes, with DA Series Audio Processor	Yes, with DA Series Audio Processor	Yes, with DA Series Audio Processor	Yes, with DA Series Audio Processor*
Limited warranty	2 years	2 years	2 years	2 years
Model number	HW510 (monaural) ¹ HW520 (binaural) HW510V (monaural, voice tube) ¹ HW520V (binaural, voice tube) ¹	HW530	HW540	HW710 (monaural) ¹ HW720 (binaural)
MSRP (USD)	\$106.00 (HW510); \$126.00 (HW520); \$88.00 (HW510V); \$114.00 (HW520V)	\$110.00 (HW530)	\$120.00 (HW540)	\$137.00 (HW710) \$160.00 (HW720)

1. Image not shown.

* Audio Processors for desk phones and soft phones are covered in a separate quick reference guide

Technology Legend

Adaptive Power

Automatically downshifts to low power when the wireless headset is close to the base to save battery life and maximize density.

AudioIQ Dynamic EQ

Automatically downshifts to low power when the wireless headset is close to the base to save battery life and maximize density.

Quick Disconnect

Lets agents conveniently unplug their headset so they can walk away from their phone without removing their headset.

SoundGuard DIGITAL

All the benefits of SoundGuard, plus anti-startle protection which detects sudden increase in sound and eliminates the increase, and Time Weighted Average (TWA) measurement which prevents average daily sound exposure from exceeding 85 dBA.

SoundGuard

Acoustic limiting for protection against sounds above 118 dBA.

Wideband

Frequency range to 6,800 Hz. Meets TIA-920 standard for genuine wideband frequency found within IP telephone voice sound.

GLOBAL CUSTOMER CARE 800-544-4660 (US and Canada) 831-458-7700 (outside US) **GLOBAL SALES SUPPORT** 800-544-4660 (US and Canada) 831-458-7700 (outside US)

For more product information, reviews and partner-specific recommendations, please visit plantronics.com.